

Thomson Prometric Case Study

April 2005

Secure, Accelerate and Simplify XML

Thomson Corporation

Legal & Regulatory
\$3 Billion



- Legal
- Tax
- Accounting

Learning
\$2 Billion



- Higher Education
- Lifelong Learning

Financial
\$1.6 Billion



- Banking & Brokerage
- Investment Management
- Corporate

Scientific & Healthcare
\$0.7 Billion



- Scientific Research
- Medical

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Reactivity Proprietary & Confidential



Reactivity | Secure, Accelerate and Simplify XML

Thomson Prometric



- Profile
 - Part of Thomson Learning
 - Global leader in technology-enabled testing and assessment services
 - Serves 134 countries in 26 languages delivering over 7M exams per year
- Business Driver
 - Increase the speed to integrate new testing centers and corporate partners
 - Improve service levels for reservation availability (corporate customers incl Cisco, Boeing and Microsoft)
- Technology approach
 - XML Web services and SOA to bridge existing technical silos
 - Create an integrated infrastructure to improve business agility
- Application
 - Integrate applications in multiple datacenters for test registration, scheduling & payment worldwide across 3500 testing centers, multiple contact centers, corporate intranets and direct internet access.

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Why Reactivity

"Reactivity has demonstrated a complete and compelling vision for securing, implementing and operating XML Web services."

Reactivity's infrastructure enabled us to rapidly integrate back-end systems, comply with worldwide privacy requirements, and transform data so that every consumer of our back-end applications was straightforward to integrate.

The Reactivity infrastructure is an ideal, low-cost, highly scalable way to do transformation and security.

It's high performance & easy to scale - you simply add another box"

-- Christopher Crowhurst, VP Enterprise Architecture

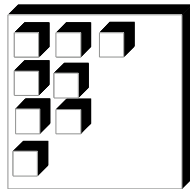
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Integrated Information Solutions



Disparate Information Sources

Customized Integrated Solutions

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Prometric's existing scheduling infrastructure

- Five key application elements
 - who, what test, where, when and how paying
 - duplicated across back-end systems
- Every acquired testing network has custom applications
- Monitoring of customer service levels is manual and inconsistent - leading to decrease service levels
- Implementing change requires complex synchronization of changes in multiple places

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